



Public Notice

The Bahamas Immigration Department has made the following operational changes with immediate effect to mitigate the potential rise of Novel Coronavirus, also known as COVID-19:

- All clients seeking services for visitor extensions or interviews with reference to submitted applications (long term work permits, Resident Spouse Permits, Permits to Reside, etc.) are required to make an appointment.
- All clients collecting documents from the Permits unit are advised that **only five (5) persons** will be permitted in the area at the same time. In this regard please call telephone **# 1 242 225 5337** or email **immigration@bahamas.gov.bs** to ensure that your document is ready for pick up before you visit the office. At the time of collection ensure that you are authorized to collect the document if you are not the applicant or employer and that you have a valid identification.
- If you are making arrangements with the Department with reference to detained persons, please note that you are to first call telephone **# 1 242 225 5337** or email **immigration@bahamas.gov.bs** for further instructions regarding the same. If it is deemed necessary to have an interview, an appointment will be made for you to visit the office at a time when the advised social distancing can be maintained.
- Those making general inquiries on the status of applications, seeking to make payments on approved status and enrollment of applications are kindly asked to refrain from visiting the office. An update regarding when these services will resume will be given at a later date. The telephone number for inquiries is **# 1 242 225 5337** or email **immigration@bahamas.gov.bs**.
- For Grand Bahama and ports of entry inclusive of all airports and seaports, and our family island offices, please send inquiries to **#1 242 225 5337** or email **immigration@bahamas.gov.bs**.

While we are pleased to be able to continue to serve you during this time, we are also committed to reducing the chance of contact with persons knowingly or unknowingly carrying the infection and we expect your full cooperation as we work together to secure The Bahamas.

Our website **www.immigration.gov.bs** and our Facebook page **Bahamas Immigration Department** (@immdept) will be updated regularly should we have any new details regarding our operations.

Thank you.

