



PRESS RELEASE

DEPARTMENT OF IMMIGRATION PUBLIC RELATIONS UNIT

FOR IMMEDIATE RELEASE

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IDENTIFICATION PROTOCOL FOR IMMIGRATION OFFICERS

The Department of Immigration wishes to remind the general public of our ongoing commitment to transparency, professionalism, and public safety during all field operations conducted by our officers. To ensure clarity and maintain trust, we emphasize the following guidelines that our officers strictly adhere to during official exercises or operations:

1. **Presentation of Valid Identification:** All Immigration Officers are required to carry and present official Department of Immigration identification cards, which include their name, photograph, and position.
2. **Appropriate Attire:** Officers will either be in uniform or dressed in Department-approved attire, as deemed appropriate for the nature of the operation.
3. **Senior Officer Availability:** A senior officer or supervisor will be present during all operations. If you feel the need to speak with a senior officer for reassurance, you may request to do so at any time.
4. **Marked Operational Vehicles:** All vehicles used by our officers during operations will be clearly marked to distinguish them as official Department vehicles.

Further, any concerns or if you wish to verify the occurrence of an operation, you can contact the Carmichael Road Detention Centre at **(242) 604-0170** or **(242) 604-0183**. The Department of Immigration remains committed to maintaining a safe and transparent environment for all members of the public.

End.

MISSION STATEMENT

To regulate the movement of people across the borders of The Bahamas so as to ensure the security, facilitate economic advancement and promote the harmonious social development of The Bahamas through the collaborative efforts of responsible government and non-government agencies both nationally and internationally.



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